



PROTOCOL COVID-19 SAFE WELCOME ON A FARM

GUEST RULES and REGULATIONS

Booking and online check in: in order to reduce the contact time with the guest for the check in to a minimum, the booking email will be communicated:

- Covid's rules of conduct: the confirmation of the reservation implies that these conditions have been read and accepted. A copy of the documents will be available at the arrival of the guests in paper form;
- it is preferable to check in online, in this case, the group leader/family will have to anticipate the data and documents of the guests by email/whatsapp;
- that the delivery times of the accommodation could be longer than the usual ones this is due to the time needed to carry out, in addition to the ordinary cleaning, also the sanitation/hygiene of the rooms
- At the moment of the reception, guests will be given the document with the preventive and behavioural rules to follow in the structure already anticipated at the reservation. Where possible, the check in will be carried out in the booked accommodation.
- It will be possible to detect the body temperature, preventing access in case of temperature >37.5 °C. For this purpose it is recommended to make the temperature detection before departure from your accommodation.
- wash your hands often with water and soap (for 60 seconds) or use alcoholic solutions. Take specific care in washing before touching or handling objects / furniture which is in common with other people (to protect them) but also after having used them (to protect yourself).
- The Agriturismo offers you, near the areas of common use (swimming pool area, Wi-Fi/Barbecue area, play area-bicycle, laundry), dispenser with sanitizing gel to use at the entrance and at the exit.
- Use of masks. During your stay, our Agriturismo provides you with n. 1 mask per person. The use of the mask is a civic duty towards the people next to you and it is useful to use them only when you come into close contact (with a distance of less than 1 meter) with strangers (not belonging to your family or cohabitation): for example with the staff of the structure or with other guests, in areas of common use.

Social distancing

It is necessary to respect the minimum distance of 1 m. in all phases of common life, with people who do not belong to their family or cohabitation, especially where the use of the mask can be omitted as green areas and outdoor relaxation, solarium area and pool area.

Disposal of protective equipment

Protective equipment (disposable masks and gloves) should only be disposed of in undifferentiated waste bins where paper handkerchiefs can also be disposed of.



Children and minors

In order not to make everyone's efforts vain, it is essential to enforce the above rules of conduct, especially those relating to social distancing and the use of protective equipment even for children over 6 years of age and minors under your responsibility.

Prohibition to enter certain premises

Respect the prohibition to enter the premises indicated by the Company with the appropriate signs

Linen available and common laundry;

only one person is allowed access to the common laundry at a time; use disinfectant gel or disposable gloves before any contact with everyday objects and parts of the washing machine; if possible add disinfectant to the machine; privilege cycles at temperatures of at least 40°C; try to wash with a full load. The machine will be disinfected frequently with empty cycles with chlorine disinfectant.

The linen change, specially sanitized, will be supplied in closed bags. You will have to put the linen in other bags that will be supplied to you and close them well.

Conditioners

The use of air conditioners is allowed, but for a suitable microclimate it is recommended to use them only in case of obvious necessity and always ensure natural ventilation throughout the day in all rooms in order to facilitate the natural change of the area.

Symptomatic cases

In case of symptoms of respiratory infection, or fever, cough or sore throat stay in your accommodation and immediately contact our mobile number **+39 3495454035** to inform us.

We will take care, in compliance with the privacy regulations, to contact the competent Health Authority.

Our AGRITURISMO will take care of the cleaning and of the SANIFICATION of all those areas and OBJECTS that you will be in contact with in order to make your stay safer.